

ENABLE 2FA FOR EXISTING USERS

If you encounter any problems while following this procedure, please contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).

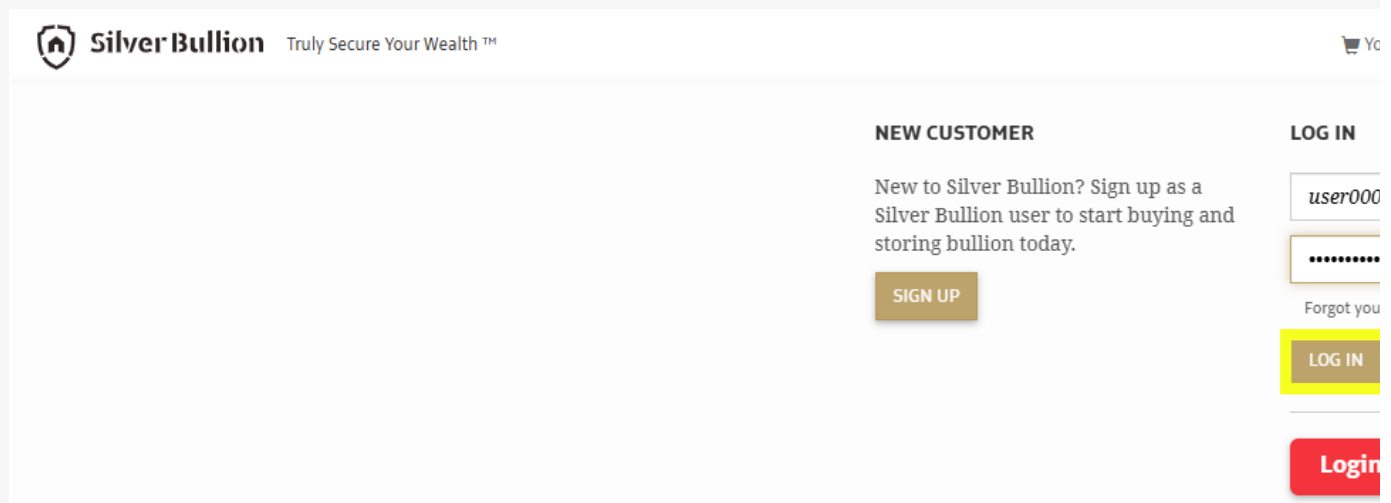
How to enable Time-Based One Time Password (TOTP) Two-Factor Authentication for Existing Users

If you are a new user or do not have an account, please refer to "Enable 2FA for New Users".

THE STEPS:

Step 1

Click on **Sign Up | Log In** (top right corner of the page), fill up username and password, then select I

The screenshot shows the Silver Bullion website's login and sign-up interface. At the top left is the Silver Bullion logo with the tagline "Truly Secure Your Wealth™". At the top right is a shopping cart icon labeled "Yc". The main content area is divided into two columns. The left column is titled "NEW CUSTOMER" and contains the text "New to Silver Bullion? Sign up as a Silver Bullion user to start buying and storing bullion today." followed by a "SIGN UP" button. The right column is titled "LOG IN" and contains a username field with "user000", a password field with masked characters, a "Forgot your" link, a "LOG IN" button, and a red "Login" button at the bottom right.

Step 2

On this setup, select on **Authenticator App** .

Due to maintenance, selling of metals for cryptocurrencies is temporarily unavailable.



TWO-FACTOR AUTHENTICATION SETUP

Enhance your account security by enabling two-factor authentication. This adds an extra layer of protection by requiring a second form of verification when signing in.

Choose your preferred authentication method below to get started.

Authenticator App (recommended)

- ☒ Generate secure time-based codes using apps like 2FAS, Microsoft Authenticator, Google Authenticator, or Authy.

SMS Text Message

- ☐ Receive verification codes via text message to your registered phone number.

CONFIRM

Step 3

Open your preferred authenticator app on your device and scan the QR code displayed on the screen.



STEP 1: ADD SILVER BULLION TO YOUR AUTHENTICATOR APP

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Suggested



user0001

silverbullion.com.sg

Create New Password...

Step 5

Enter the code generated by the authenticator app into the provided text box.



Silver Bullion

Username	user0001
Password	*****
Code	123456
Website	silverbullion.com.sg
Modified	Today
Notes	

STEP 2: VERIFY SETUP

Enter the 6-digit codes from your authenticator app and email to confirm the setup and activate two-factor authentication.

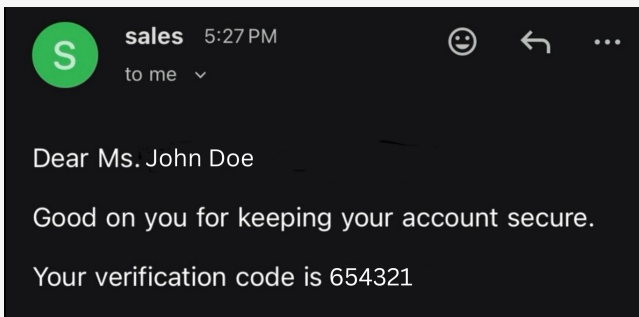
Authenticator Code

Email Verification Code

ENABLE TWO-FACTOR AUTHENTICATION

Step 6

Complete the verification process by entering security codes sent via email.



STEP 2: VERIFY SETUP

Enter the 6-digit codes from your authenticator app and email to confirm the setup and activate two-factor authentication.

Authenticator Code

Email Verification Code

ENABLE TWO-FACTOR AUTHENTICATION

Step 7

Once verification is successful, TOTP 2FA will be activated for your account.



TWO-FACTOR AUTHENTICATION SETUP

TWO-FACTOR AUTHENTICATION ENABLED

Your Two-Factor Authentication has been successfully activated. From now on, you will be required to enter a verification code each time you sign in for added account protection.

You will be redirected to your profile in 2 seconds...

[GO TO PROFILE](#)

Step 8

The next time you sign in, you can use the TOTP code from your authenticator app to log in.