LINK OTHER ACCOUNTS

If you encounter any problems while following this procedure, please contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).

WHAT IS THE BENEFIT OF THE MULTI-ACCOUNT FEATURE?

The Multi-Account Feature allows you to consolidate all of your Silver Bullion Accounts under a single username and password, making it easier to manage your accounts as you don't need to remember and set up different user names, passwords, and two-factor authentication when logging into the Silver Bullion website.

This feature also allows you to consolidate all emails or notifications into a single email address.

If you already have 2 or more accounts and wish to consolidate them into a single username and password, you may follow this ACCOUNT LINKING GUIDE.

THE STEPS:

Step 1

Log-in to your account and click on your **PROFILE** (top right corner of the page), then select **CREATE NEW ACCOUNT** under the User Settings column.

Step 2

Select the type of account you wish to open. Learn more about the types of accounts **HERE**.

SIGN UP FOR ANOTHER ACCOUNT

Joint Account

An account registered in the name of two (2) individuals under joint tenancy with rights of survivorship.

Trust Account

An account registered in the name of a trust, while a trustee controls the management of the investments.

Joint Account with a Minor

An account registered in the name of two (2) individuals, with one being under 18 years of age. This type of account is held under joint tenancy with rights of survivorship.

Business Account

An account registered in the name of corporations, company, partnership, limited liability companies or unincorporated legal structures.

Retirement Account

An account registered in the name of a retirement investment vehicles held by the client such as IRA LLCs, Self-Directed IRA, Superannuation, etc.

Step 3

Complete the new account opening process by following these guides:

Opening a Personal Account? Click **HERE**.

Opening a Joint Account? Click **HERE**.

Opening a Business/Company Account? Click **HERE**.

Opening a Trust Account? Click **HERE**.

Opening an IRA or Superannuation Account? Click **HERE**.

Step 4

Once a new account has been created under the current log-in, you can easily switch between accounts through the **PROFILE>ACCOUNTS** section of the main page.

If you already have 2 or more accounts and wish to consolidate them into a single username and password, you can follow the steps below.

ACCOUNT LINKING STEPS:

Step 1

Log-in to your account and click on your **PROFILE** (top right corner of the page), then select **USER PROFILE** under the User Settings column.

Pro-Tip: In the interest of security, you are required to set up two-factor authentication (2FA) to complete the account linking process.

Step 2

Under your User Profile page, scroll down to the **REQUEST TO LINK YOUR OTHER ACCOUNT** section and click on the **REQUEST ACCESS** button.

Step 3

Enter the 8-digit **S.T.A.R. ID** (e.g., 1234-5678) of the Silver Bullion Account(s) you wish to link to your current log-in, then click **SUBMIT REQUEST**.

Pro-Tip: You can find your Silver Bullion Account's S.T.A.R. ID by logging into your Silver Bullion Account and going to your **PROFILE** (top right corner of the page) **> ACCOUNT MENU**.

Request To Link Other Accounts You Own

Please enter the 8-digit account number of other existing accounts you own to be accessed with the same login credentials.

1084-1070

Enter Account Number

Enter Account Number

Enter Account Number

Enter Account Number

Your current username (kimsabularse) and password will be used to access these accounts henceforth once your request is approved.

SUBMIT REQUEST

Step 4

Once your account linking request has been approved by our team, the linked account will become available in your **PROFILE,** and you can then easily switch between these accounts through the **PROFILE>ACCOUNTS** section of the main page.

WHAT HAPPENS NEXT?

If you create a new Silver Bullion Account under the current log-in, the created account will automatically be linked to your current logged-in account. You can easily switch between accounts through the **PROFILE** section of the main page.

If you are linking existing accounts, our team will review your account linking request to ensure that you are authorized to link the accounts. We will notify you via e-mail or secure notification once our review is complete.

HOW DO I REVOKE ACCESS TO ACCOUNTS?

Access to accounts can be revoked by the Authorized Administrator of such an account. Contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).